

Complete Care HCP Package - Fees Schedule

Effective 1st October 2024 to 30th June 2025

FEE TYPE		COST	
CARE MANAGEMENT FEE Day to day Coordination of care and services	LEVEL	PER FORTNIGHT	<ul style="list-style-type: none"> Develop your care plan based on your needs, goals and preferences Liaise with other providers on your behalf Manage your package Support and advocate for you Additional fees will apply for Care Plan reviews conducted by Registered Nurse.
	Level #1	\$81.20	
	Level #2	\$140.00	
	Level #3	\$265.00	
	Level #4	\$385.00	
PACKAGE MANAGEMENT FEE	LEVEL	PER FORTNIGHT	Services associated with ongoing administration and organisational activities that ensure ongoing delivery of your Home Care package.
	Level #1	\$50.00	
	Level #2	\$90.00	
	Level #3	\$180.00	
	Level #4	\$250.00	
INCOME TESTED CARE FEE (ITCF)	The Income Tested Care Fee is a government-imposed fee determined through an income assessment. This fee will reduce the government's contribution towards your Home Care package. Providers are obligated to invoice and collect payments for consumer ITF.		

SERVICE TYPE	COST = HOURLY RATE			
	Weekdays 8am - 5pm	Saturday	Sunday	Public Holidays
PERSONAL CARE <ul style="list-style-type: none"> Showering Grooming Medication management Medical appointments 	\$75.00	\$110.00	\$125.00	\$190.00
DOMESTIC ASSISTANCE General housecleaning <ul style="list-style-type: none"> Mopping and vacuuming Cleaning bathrooms Meal preparations Washing dishes Making beds Assisting with laundry Assisting with shopping (Please note ONLY essential services will be provided on public holidays)	\$72.00	n/a	n/a	\$190.00
HOME AND GARDEN MAINTENANCE <ul style="list-style-type: none"> Minor repairs and maintenance Lawn mowing and edges Pruning Weed spraying (no hand weeding service offered) Rubbish and waste disposal (tip fees to be paid by client) Annual home safety inspections (WHS) 	\$76.00	n/a	n/a	n/a

IN HOME RESPITE <ul style="list-style-type: none"> Comprehensive in home back up services to ensure clients' needs are met while regular carer is away from the home 	\$75.00	\$100.00	\$125.00	\$190.00
TRANSPORT <ul style="list-style-type: none"> Travel associated within client's service, e.g. shopping, social outings Travel to medical appointments Travel to clients 	\$1.20 per km in Finley Regional Care vehicles	Travel time will be charged in addition to km charge if required as per service rate.		
NURSING AND CLINICAL SUPPORT <ul style="list-style-type: none"> Wound care General health assessments and clinical reviews 24-hour support/advice over the phone or community nurse available by request of your GP 	\$125.00	<ul style="list-style-type: none"> In home service - only available during office hours Phone support - available with RN on duty at FRC Aged Care facility 		

CANCELLATIONS	More than 24 hours notice: NO CHARGE	Less than 24 hours notice: FULL COST OF SCHEDULED SERVICE	<ul style="list-style-type: none"> Genuine emergencies excepted Cancellation fee may be waived at Complete Care Coordinator's discretion
NO SHOW No cancellation, staff attended for service, client not in attendance.	FULL COST OF SCHEDULED SERVICE	<ul style="list-style-type: none"> Genuine emergencies excepted Cancellation fee may be waived at Complete Care Coordinator's discretion 	
LEAVE <ul style="list-style-type: none"> Hospitalisation Social leave (holidays) Residential respite 		<ul style="list-style-type: none"> Clients are required to notify Complete Care Coordinator if you are suspending services for any reason These need to be reported to Services Australia due to funding requirements 	
SERVICES <ul style="list-style-type: none"> Domestic Assistance is only provided on weekdays between 8am and 5pm, the minimum service provided is for half an hour and therefore can be increased in half hour blocks Welfare checks can be provided - 30 minute minimum service applies including medication prompting Personal Care can be provided - the minimum service provided is 30 minutes and therefore can be increased in 30 minute blocks All weekend services are provided in one-hour blocks - may include travel and incur weekend rates All public holiday services are provided in one-hour blocks - may include travel and incur public holiday rates 			
ON-BOARDING - ALL LEVELS Invoiced for Home Visit, Care Plan Development and Home Safety Assessment (charged at hourly rate)			
PURCHASES OF GOODS AND EQUIPMENT Some additional administration charges may apply depending on the level of coordination required to make purchases on your behalf.			
PAYMENT TERMS Payment within 14 days of receipt of invoice.			

FINLEY REGIONAL CARE

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Further information regarding Home Care Packages
please refer to the My Aged Care website

<https://www.myagedcare.gov.au/home-care-package-costs-and-fees>